

Important information to know before booking the Florence walking private guided tour

Duration of Florence private guided tour 2

Cost of Florence private guided tour 3

How to book the tour? 4

Cancellation Policy 5

How to reach Florence historic centre 6

In this Walking tour the entrance to the museums, as well as to the inside of the Florence Cathedral, is not foreseen. However, this tour can be combined with other tours and hiking routes in [Florence](#) and [Siena](#), which can be found on the **Menu**.

The proposed activity **is not a joinable tour**, but a private tour that can be arranged upon request for individuals or groups through a tourist agency. The tour can be customised based on the customer's preferences, including the start time, meeting place, and duration.

Duration of Florence private guided tour

The museum tour lasts up to 3 hours and covers the major the major highlights in the historic centre, from Piazza Santa Maria Novella to Piazza della Signoria, passing through Piazza Santa Croce, Ponte Vecchio, and the exterior of the Cathedral.

The itinerary can be customised according to the customer's preferences and needs.

Cost of Florence private guided tour

The price for up to a 3-hour tour is **180.00 €** (total price, not per person).

For more information on rates and available deals, click [here](#).

Radio rental compulsory from 4 people onwards

For groups of 5 or more people, it is highly recommended to rent radio devices to facilitate listening to the guide's explanations and ensure social distancing both outdoors and indoors. For visits inside the museums, radios are mandatory for groups of 4 or more people. The guide will arrange the rental service, but the cost of €1.50 per person for up to 3 hours will be charged to the customer. The payment can be made directly to the guide, who will handle the payment to the supplier. Carers or teachers of school groups are exempt from paying for radio rentals.

The guide **does not provide private transport service**, which entails the client's needs to reach the meeting point established in the route on his own.

To get the contact of a licensed **driver** who provides private transfer service, as well as get further information about the tour, please write to: info@guidaturistica-michelebusillo.com, also on [Whatsapp](#) or [Telegram](#)

How to book the tour?

The tour can be booked by writing an [email](#), calling [+393332591526](tel:+393332591526) or texting the guide (also via [Whatsapp](#) or [Telegram](#)) to check availability for the requested day. The payment for the tour can be made after the service, by credit card or cash.

Cancellation Policy

It is the responsibility of the guide **to guarantee the guide service in any case**. If, even for personal reasons, the guide is unable to perform the service on the date set with the client, it will be his concern to contact a reliable colleague who can replace him and therefore guarantee customer service.

The cancellation of the tour from the client can be done free of charge by giving timely notice to the guide 48 hours before the date and time agreed for the service. In this case, the customer **doesn't have to pay anything**. If instead cancellation is made by the customer when there are less than 48 hours before the date agreed for the service, the **customer must pay an amount corresponding to 50% of the total rate**.

The eventual tickets bought by the guide for the museums, whose money was advanced by the customer, are not refundable.

Cancellation can be made by promptly communicating it to the guide via **email**, calling the

number **+393332591526** or texting (also via **Whatsapp** or **Telegram**).

How to reach Florence historic centre

By car

Reachable via the A1 motorway (**Firenze Scandicci** exit and from there continue towards the center, reaching the area of the Santa Maria Novella station, where there is a multi-storey underground car park (reachable only for vehicles with engines from EURO 6 onwards). From the station underpass, **Piazza di Santa Maria Novella** can be reached in a few minutes.

As a **cheaper alternative** to the underground car park, there is the **Piazzale Montelungo** car park (always subject to charges). An excellent

alternative to car parking near the historic centre is to leave the vehicle at the [Villa Costanza](#) car park and from there take the **T1 tram line** which takes about 22 minutes to reach the Santa Maria Novella station. The T1 line has stops both before and after the Santa Maria station Novella that can be convenient to reach any accommodation For more information on the Tramvia timetables and stops [click here](#).

By private bus lines

There are connections of private lines to reach Florence, such as [Italbus](#) and [Flixbus](#) which reach the [Villa Costanza](#) tramway station; from the latter the tram line takes about 22 minutes to reach Santa Maria Novella station. For more info on the Tramvia timetables [click here](#).

By plane

Florence can be reached by plane via the [Amerigo Vespucci Airport](#). From here the historic centre is connected:

By tram

The **T2 line** of the Tramway connects Florence Airport with the centre and arrives at [Piazza dell'Unità italiana](#). For more info on the Tramvia timetables [click here](#).

With Taxi

Contactable at the numbers **+390554643159** at **+390554242** or on the website by [clicking here](#).

By Train

Florence can be reached by train with the [Trenitalia](#) service. Depending on your accommodation needs, you can arrive in [Firenze](#)

[Santa Maria Novella](#), [Firenze Rifredi](#) or [Firenze Campo di Marte](#). With the regional lines then Florence can also be reached from other cities of Tuscany.

Organised groups with a tourist coach

For **organised groups by touristic bus**, there are drop-off/drop-on points for passengers in the urban centre of Florence ([click here](#) to view the points).

Tourist coaches are subject to the payment of a **checkpoint** (more information [here](#)).



By Camper

Camper owners find car parks for campers (only some of these are equipped) in [Via delle Porte Sante](#), in [Piazza Vittorio Veneto](#), in [Viale Abramo Lincoln](#), in [Via Luigi Castaldi](#), in [Largo Alcide De Gasperi](#), at the [Florence Scandicci Park](#) (the latter connected to the centre with the [Nelli-Torregalli](#) tram stop). For more info on the equipped Campervan areas around Florence [click here](#).

