

Important information to know about the Santa Maria Novella Tour

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This tour can be combined with other tours and hiking routes in [Florence](#) and [Siena](#), which can be found on the **Menu**.

A convenient way to access all the museums is by the [Firenze Card](#)

The proposed activity **is not a joinable tour**, but a private tour that can be arranged upon request for individuals or groups through a tourist agency. The tour can be customised based on the customer's preferences, including the start time, meeting place, and duration.

Duration of the Santa Maria Novella tour

The tour can last around 2 hours and half and it covers the highlights of the complex: the church inside, the Giotto's painted cross, the Masaccio's *Trinità*, the Strozzi Chapel, the Ghirlandaio's high chapel, the Capellone degli Spagnoli, the big cloister, the Refectory with the Paolo Uccello's frescoes.



Cost of the Santa Maria Novella private tour

The cost for the private guided tour is, up to 3 hours, € 180.00 (total price and not per person).

For more information on rates and available deals, click [here](#).

Radio rental compulsory from 4 people onwards

For groups of 5 or more people, renting radio devices to facilitate listening to the guide's explanations and ensure social distancing outdoors and indoors is highly recommended. For visits inside the Santa Maria Novella Church, radios are mandatory for groups of 4 or more people. The guide will arrange the rental service, but the cost of €1.50 per person for up to 3 hours, will be charged to the customer. The payment can be made directly

to the guide, who will handle the payment to the supplier.

Carers or teachers of school groups are exempt from paying for radio rentals.

Santa Maria Novella opening hours

	From Monday to Thursday
From April to June Last admission 4:40 pm	9:30 am - 5:30 pm
From July to September Last admission 4:40 pm	9:30 am - 5:30 pm
From October to March Last admission 4:00 pm	9:30 am - 5:00 pm
	Friday
From April to June Last admission 4:40 pm	11:00 am - 5:30 pm

From July to September Last admission 4:40 pm	11:00 am - 5:30 pm
From October to March Last admission 4:00 pm	11:00 am - 5:00 pm
	Saturday and religious holidays
From April to June Last admission 4:40 pm	9:30 am - 5:30 pm
From July to September Last admission 4:40 pm	9:30 am - 5:30 pm
From October to March Last admission 4:00 pm	9:30 am - 5:00 pm
	Sunday
From April to June Last admission 4:40 pm	1:30 pm - 5:30 pm
From July to September Last admission 4:40 pm	12:00 pm - 5:30 pm
From October to March Last admission 4:10 pm	1:00 pm - 5:00 pm

The opening hours may vary due to special events or celebrations, therefore it is always advisable to consult the dedicated section of the official Santa Maria Novella Complex [website](#).

Santa Maria Novella ticket prices

Full	7,50 €
Reduced Minors from 11 to 18 years of age (upon presentation of an identity document)	5,00 €

Free

Residents of the Municipality of Florence (required to show an identity document)

Children up to 11 years old

Differently abled people, and their carers

Members of religious orders or congregations and diocesan clergy

Accompanying schools or groups (1 every 15 members)

ICOM, ICOMOS and ICCROM members

Journalists

Holders of the [Firenze Card](#)

Reservation fee

1,00 €

Booking and information

The ticket of Santa Maria Novella Complex can be purchased online by [clicking here](#) (fee reservation 1,00 €). In the page open choose the date and the time for visiting the complex.

Limited number of people per group

As per regulations, groups visiting the Santa Maria Novella Complex must not exceed 24 people, excluding the tour guide.

The ticket to the Santa Maria Novella Complex **is not included in the tour rate.**

The guide **does not provide private transport service**, which entails the client's needs to reach the meeting point established in the route on his own.

To get the contact of a licensed **driver** who provides private transfer service, as well as get further information about the tour, please write to: info@guidaturistica-michelebusillo.com, also on [Whatsapp](#) or [Telegram](#).

How to book the tour?

The tour can be booked by writing an [email](#), calling **+393332591526** or texting the guide (also via [Whatsapp](#) or [Telegram](#)) to check availability for the requested day. The payment for the tour can be made after the service, by credit card or cash.



Cancellation Policy

It is the responsibility of the guide **to guarantee the guide service in any case**. If, even for personal reasons, the guide is unable to perform the service on the date set with the client, it will be his concern to contact a reliable colleague who can replace him and therefore guarantee customer service.

The cancellation of the tour from the client can be done free of charge by giving timely notice to the guide 48 hours before the date and time agreed for the service. In this case, the customer **doesn't have to pay anything**. If instead cancellation is made by the customer when there are less than 48 hours before the date agreed for the service, the **customer must pay an amount corresponding to 50% of the total rate**.

The eventual tickets bought by the guide for the complex, whose money was advanced by the customer, are not refundable.

Cancellation can be made by promptly communicating it to the guide via [email](#), calling the

number **+393332591526** or texting (also via [Whatsapp](#) or [Telegram](#)).

How to reach Santa Maria Novella?

By car

Reachable via the A1 motorway ([Firenze Scandicci](#) exit and from there continue towards the centre, reaching the area of the Santa Maria Novella station, where there is a multi-storey underground car park (reachable only for vehicles with engines from EURO 6 onwards). From the station underpass, [Santa Maria Novella Church](#) is 5 minutes far by walk.

As a **cheaper alternative** to the underground car park, there is the [Piazzale Montelungo](#) car park (always subject to charges). An excellent alternative to car parking near the historic centre is to leave the vehicle at the [Villa Costanza](#) car park

and from there take the **T1 tram line** which takes about 22 minutes to reach the Santa Maria Novella station. The T1 line has stops both before and after the Santa Maria station Novella that can be convenient to reach any accommodation For more information on the Tramvia timetables and stops [click here](#).

By private bus lines

There are connections of private lines to reach Florence, such as [Italbus](#) and [Flixbus](#) which reach the [Villa Costanza](#) tramway station; from the latter the tram line takes about 22 minutes to reach Santa Maria Novella station. For more info on the Tramvia timetables [click here](#).

By Plane

Florence can be reached by plane via the [Amerigo Vespucci Airport](#). From here the historic centre is connected:

By tram

The **T2 line** of the Tramway connects Florence Airport with the centre and arrives at **Piazza dell'Unità italiana**. For more info on the Tramvia timetables **click here**.

With Taxi

Contactable at the numbers **+390554643159** at **+390554242** or on the website by **clicking here**.

By train

Florence can be reached by train with the **Trenitalia** service. Depending on your accommodation needs, you can arrive in **Firenze Santa Maria Novella**, **Firenze Rifredi** or **Firenze Campo di Marte**. With the regional lines then Florence can also be reached from other cities of Tuscany.

Organised groups with a tourist coach

For **organised groups by touristic bus**, there are drop-off/drop-on points for passengers in the urban centre of Florence ([click here](#) to view the points).

Tourist coaches are subject to the payment of a **checkpoint** (more information [here](#)).

By Camper

Camper owners find car parks for campers (only some of these are equipped) in [Via delle Porte Sante](#), in [Piazza Vittorio Veneto](#), in [Viale Abramo Lincoln](#), in [Via Luigi Castaldi](#), in [Largo Alcide De Gasperi](#), at the [Florence Scandicci Park](#) (the latter connected to the centre with the [Nelli-Torregalli](#) tram stop). For more info on the equipped Campervan areas around Florence [click here](#).

